

# FREQUENTLY ASKED QUESTIONS

Extended Lifecycle Support for CentOS® 6  
provided by CloudLinux Inc.

## How is it implemented?

The deployment instructions will be available by the end of May 2020. They will involve a single script to run, which will add a new repo file to the server.

## What packages will be updated and supported?

The kernel, of course, as well as other critical packages such as glibc, openssh, openssl, and zlib. httpd, mysql, php, and userspace packages will also be supported, as well as the cPanel, Plesk, and DirectAdmin control panels. Other supported packages include: acl, acpid, at, attr, audit, authconfig, basesystem, bash, bc, blktrace, bridge-utils, busybox, bzip2, crash, cyrus-imapd, cyrus-sasl, db4-utils, device-mapper, dhclient, dhcpv6, dmidecode, dos2unix, dovecot, ed, gcc, gd, gdb, glib2, groff, info, lptstate, logrotate, lslk, lvm2, makedev, nfs4-acl-tools, nfs-utils, nspr, ntp, opensp, pam, perl, procmail, procs, python, rcs, rds-tools, rhnlib, rsync, rsyslog, setroubleshoot, setserial, setup, sos, stunnel, tzdata, vim, wget, yum-metadata-parser, yum-rhn-plugin.

## What are the payment terms?

For 1-500 servers running CentOS® 6, it's \$5 per server per month. For 500+ servers, it's \$3 per server per month. No payment is due until December 2020.

## Will I need to migrate to CloudLinux to maintain support?

No, you will continue running CentOS®. We will just continue updating packages with security fixes.

## If there is a migration, what is the process to migrate inline in production?

As mentioned above, there is no OS migration, just a change in repository location. This can be done in-line, with no downtime, or any performance degradation.

## How often will patches be provided? Do you have a process of evaluating the package before we finalize the next steps?

As soon as we find or develop a new patch, we apply it to the appropriate package, listed above. Before each package goes into the production repository, we run several testing processes. We also maintain a stable beta repository that we use for testing. Our repository will go live on Jun 1, 2020.

## If we don't use KernelCare, is there a process for manually updating patches periodically?

Yes. You would continue using yum, as usual.

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